

Use Google Chrome

Banner 9 is compatible with many modern browsers (Internet Explorer, Edge, Firefox, etc.), but testing by Ellucian and other universities has shown that Banner 9 runs noticeably fastest in [Chrome](#).

Use Private Browsing

To mitigate Banner 9 issues that can be caused by browser caching, you should run Banner 9 in private browsing. In Chrome, this is referred to as an [Incognito](#) window.

If you are a Windows user, **you can create a shortcut that will automatically load the Banner 9 website in a new Incognito window for you.**

Here's how:

- Open a normal Google Chrome window (note: must be a normal window, the steps below don't work from an Incognito window)
- Go to the Banner 9 website: <https://www.mtsu.edu/banner>
- Open the **Chrome menu** (it's a little button at the top right of the screen, directly next to the address bar, and has three vertical dots)
- In the Chrome menu, click **More Tools** and then click **Create shortcut...**
- **Uncheck** the checkbox next to "Open as window"
- Name the shortcut – something like "Banner Chrome Incognito"
- Click **Add**
- Go to your desktop
- Find the new shortcut named "Banner Chrome Incognito" and **right-click it**
- Click **Properties**
- Click inside the "Target" text box and at the end of what is already there, type a space and then "--incognito --new-window" (Include space dash dash - Example: the full text of the text box will look something like this when you're done: "C:\Program Files (x86)\Google\Chrome\Application\chrome_proxy.exe" --profile-directory=Default --app-id=ogjmbbfjcnappfacnmbbehjekmpabopma --**incognito --new-window**)
- Click **OK**

To add this shortcut to your taskbar or Start Menu as well, you can right-click it again and then click "Pin to Taskbar" or "Pin to Start Menu".

▼ Document View

Prompt for Checkout



Show Page Thumbnails



Enable Inline Rendering of Foreign Files



Use Browser to Display PDF Files



Use Browser to Display Secured PDF Files



Enable Inline Viewing of PDF Files



View Native Images



The Number of Pages to Pre-render