

Meet the MTSU Daniels Center Team

Dr. Hilary Miller, Director:

- Oversees daily operations of the Daniels Center
- Provides long-term and short-term planning for the Center
- Coordinates among our different constituents, on- and off-campus
- Writes grants and policies for the Center as well as assesses performance



hilary.miller@mtsu.edu
(615) 904-8347
Room 124, Keathley University Center (KUC)
MTSU Box 74, Murfreesboro, TN 37132

Shane Smith, Assistant Director:

- Assists in daily operations of the Center and supervises the Veterans Transitioning Home Office
- Provides Career Development training/counseling to military-connected students
- Initiates and maintains Corporate/Community relationships in support of the Daniels Center



shane.smith@mtsu.edu
(615) 904-8597
Room 316, Keathley University Center (KUC)
MTSU Box 74, Murfreesboro, TN 37132

Ray Howell, Veterans Affairs Coordinator:

- Discusses GI Bill benefits with Veterans and their families
- Certifies Veterans and Dependents for their benefits
- Communicates with the Federal Veterans Administration



ray.howell@mtsu.edu
(615) 898-2601
Room 124, Keathley University Center (KUC)
MTSU Box 74, Murfreesboro, TN 37132

Shannon Brown, Technical Clerk:

- Assists in certifying benefits and keeps VA updated on student status
- Educates and answers questions to help Veterans and Dependents with their use of VA or other DoD education benefits
- Communicates with the VA to assist students with any issues that may arise and delay benefits



shannon.brown@mtsu.edu
(615) 898-5040
Room 124, Keathley University Center (KUC)
MTSU Box 74, Murfreesboro, TN 37132

Jessica Pierson, Transitions Manager:

- Assists military-connected students through the enrollment process
- Processes military residency
- Conducts prior learning assessments to evaluate the DD214/LES and Joint Service Transcript



jessica.pierson@mtsu.edu
(615) 904-8146
Room 316 C, Keathley University Center (KUC)
MTSU Box 74, Murfreesboro, TN 37132

Betty Struzick, VA Clinical Social Worker:

- Provides mental health services to Veterans
- Makes referrals to Veteran Administration and Community resources
- Advocates for Veterans to obtain all services for which they are eligible



betty.struzick@va.gov
(615) 898-2540
Room 124, Keathley University Center (KUC)
MTSU Box 74, Murfreesboro, TN 37132

Heather Conrad, VetSuccess Councilor:

- Provides vocational counseling
- Provides comprehensive evaluations to Vets seeking assistance from vocational rehabilitation
- Outreaches for events with neighboring State, Federal and community organizations who wish to partner to help our military-connected students



heather.conrad@va.gov
(615) 898-2974
Room 124, Keathley University Center (KUC)
MTSU Box 74, Murfreesboro, TN 37132

Elizabeth Wilburn, Office Manager:

- Maintains office services, expenses, operations and procedures for the Daniels Center
- Provides assistance to student Veterans and Dependents with transitioning/certifying documents
- Coordinates Daniels Center events



elizabeth.wilburn@mtsu.edu
(615) 904-8347
Room 124, Keathley University Center (KUC)
MTSU Box 74, Murfreesboro, TN 37132