BEREAVEMENT SUPPORT SERVICES IN TENNESSEE

Prevented Through Understanding
Unexpected Child Death

Prepared for the
Tennessee Department of Health
Division of Family Health and Wellness
by the
Center for Health and Human Services
Middle Tennessee State University

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Introduction

This booklet was compiled by the Center for Health and Human Services at Middle Tennessee State University, under contract with the Tennessee Department of Health, Division of Family Health and Wellness. It provides a list of SIDS and other bereavement support services across the state and can be used by families and caregivers who have experienced the loss of a child and by professionals who work with bereaved families—social workers, counselors, public health staff, and spiritual leaders.

The Center for Health and Human Services contacted hospitals, private sector organizations, and other facilities throughout the state to compile this resource booklet, which is updated periodically. If you have information that should be included in this guide, please call 615-898-5493 or email Cynthia.Chafin@mtsu.edu. Recognition is given to CHHS fall 2023 student intern Purity Sanga with the MTSU Master of Public Health program for assisting with research for this publication.

This booklet is organized into 13 public health regions—six urban and seven nonurban. Urban regions or counties are presented first from west to east in the following order: Memphis/Shelby County, Jackson/Madison County, Metro Nashville/Davidson County, Chattanooga/Hamilton County, Knoxville/Knox County, and Sullivan County. Nonurban regions are also presented from west to east as follows: West Region, Mid-Cumberland Region, South Central Region, Upper Cumberland Region, Southeast Region, East Region, and Northeast Region.
The Tennessee Department of Health Fetal and Infant Mortality Bureau Director for **Memphis/Shelby County** is Tunishia Kuykindall, 901-222-9043, tunishia.kuykindall@shelbycountytn.gov, 814 Jefferson Ave., Room 339S, Memphis, TN 38105.

**Baptist Memorial Hospital**
6019 Walnut Grove Road
Memphis, TN 38120
901-226-5000 (main)

**Hospital Services:**
Baptist Memorial Hospital refers patients to Baptist Grief Centers for grief counseling services. The bereavement services are offered free of charge and are made possible through individual donations and grants. Contact Angela Hamblen-Kelly, the Executive Director of Bereavement, at angela.kelly@bmhcc.org or 901-861-5656 for more information. Counseling is open to children ages 4–17 and adults of all ages.

**Community Services:**
baptistgriefcenters.org

- Kemmons Wilson Family Center for Good Grief
  1520 West Poplar
  Collierville, TN 38017

- Milla’s House
  326 Ellsworth St.
  Memphis, TN 38111

- NEA Center for Good Grief
  1717 Executive Square
  Jonesboro, AR 72401

Centers provide free grief support for children, teens, and adults who are grieving the death of a loved one. Services provided include individual grief counseling, grief support groups, bereavement camps, and anticipatory grief support.

**Baptist Memorial Hospital, Collierville**
1500 West Poplar
Collierville, TN 38017
901-861-9400 (main)

**Bereavement Contact:**
Lorie Sembrowich, RN, Case Management Director, 901-861-8963 or lorie.sembrowich@bmbcc.org; Ken Frazier, Director of Pastoral Care, 901-861-8940; Jim Wilson, Chaplain, 901-861-8940
Hospital/Community Bereavement Services:
Baptist Reynolds Hospice House and Kemmons Wilson Family Center for Good Grief (Collierville), 1520 West Polar Avenue, Collierville, TN 38017
Contact: Rebecca Rooks, 901-861-5700; or Mariah Arberson, 901-861-5663

The Hospice House is located in a quiet, tree-lined corner of the Baptist Memorial Hospital-Collierville campus. The Center for Good Grief provides chaplains, grief counseling, grief support groups, and grief camp programs for children, teens, and adults—all free of charge.

Community Bereavement Services:
Camp Good Grief and Teen Camp Good Grief
Contact: Angela Hamblen-Kelly, Executive Director of Bereavement, at 901-861-5656
baptistgriefcenters.org

Camp Good Grief is a bereavement camp for children ages 6 to 12 who have lost a loved one in the past two years. Teen Camp Good Grief cares for grieving adolescents ages 13 to 16. The free camp allows young people to openly express their feelings about the loss of a loved one under the guidance of professional bereavement staff, and with others who've experienced similar losses through support groups and activities involving art, music, journaling, and recreation.

Regional One Health Medical Center
877 Jefferson Ave.
Memphis, TN 38103-2807
901-545-7100 (main)

Bereavement Contact:
Jamaica Tyler, Professional Development, 901-545-8322

Hospital/Community Bereavement Services:
Provides support to families experiencing loss, offering assistance and referrals for final planning and services. Referrals to Chaplain Services and Social Services. Supports families by offering keepsake memorabilia with literature and memory boxes. Works collaboratively with Mid-South Pregnancy Loss Support Group.
Methodist LeBonheur Germantown Hospital
7691 Poplar Ave.
Germantown, TN 38138
901-516-6000 (main)

Bereavement Contact:
Mary Elizabeth Jones, 901-818-2154 (ofc), 901-233-7426 (cell), mary.jones@mlh.org

Hospital Bereavement Services:
Groups and one-on-one counseling are available. Please phone or email for more information on availability and scheduling.

Community Bereavement Services:
Camp BraveHearts
4100 Raleigh-Millington Road
Memphis, TN 38128
Contact: Teresa Poindexter, 901-818-2105, teresa.poindexter@mlh.org

This three-day, family grief camp offered once each summer serves children having completed kindergarten through high school who have lost a loved one in the past two years. This camp is a safe place where feelings of grief can be expressed without having to worry about the reactions of others. Trained professionals and volunteers help kids and their families explore issues related to grief, walking beside them as they take the steps needed to heal. By sharing their grief with others, children and adults can begin to let go. Completely free to attend.

LeBonheur Children’s Hospital
848 Adams Ave.
Memphis, TN 38103
901-287-5437 (main)

Hospital Bereavement Services:
Threads of Hope
LeBonheur Children’s Hospital
850 Poplar Ave.
Memphis, TN 38103
Contact: Sarita Wilson-Guffin, 901-287-6734, sarita.wilson-guffin@mlh.org

LeBonheur provides support and resources to families seeking to rebuild their lives after the loss of a child. Once a month LeBonheur offers family support groups for families to share and acknowledge the many facets of grief and begin to reframe life. Groups are held every first and third Tuesday of each month from 5:30-7:30 p.m. in the Education Center at 850 Poplar Ave. Please call or email for registration link.
**Spiritual Care Contact:**
The chaplains have specialized training in hospital ministry. They are available to listen to concerns and feelings, pray with you, read scriptures, and administer the Sacraments. They are committed to caring for persons of all faiths. The chaplains can make arrangements to accommodate your special needs and requests for specialized ministries by calling a minister of like faith, a Catholic priest, Jewish rabbi, or Muslim imam.

901-418-4022 or 901-297-2388

On-Call Pager (24 hours a day, 7 days a week): 901-418-4022.

**Homecoming Postpartum Services**
3658 Aurora Circle
Memphis, TN 38111
901-490-7838

**Bereavement Contact:**
Beth Shelton, 901-412-1678

**Community Bereavement Services:**
This support group meets twice a month focusing on exploring the emotions surrounding pregnancy loss and infant death.

**The following hospitals in Memphis/Shelby County have no SIDS/bereavement services available at this time:**
Methodist Extended Care Hospital Inc., Shelby Co. (permanently closed)
Methodist Hospital North, Shelby Co.
Methodist Hospital South, Shelby Co.
St. Francis Hospital, Shelby Co.
Select Specialty Hospital, Memphis, Shelby Co.
The Tennessee Department of Health SIDS Coordinator for Jackson/Madison County is Diana Munoz-Ennis, 731-423-3020, ext. 2118, dmunoz-ennis@madisoncountytn.gov

Jackson-Madison County General Hospital
620 Skyline Drive
Jackson, TN 38301
731-541-5000 (main)

Bereavement Contact:
Leigh Ann Sutton, Social Services Coordinator, 731-541-6426, bereavementteam@wth.org

Hospital Bereavement Services:
The loss of a baby due to miscarriage or stillbirth is a traumatic life event. The Perinatal Bereavement Program at Jackson-Madison County General Hospital offers a compassionate type of care for families grieving the loss of a baby at any age. Families are supported at time of delivery, during their hospital stay, and throughout a period of bereavement. Care is provided by certified bereavement counselors with a focus on memory-making and grief support. During a 13-month period of bereavement care, families receive monthly contacts in the form of mailings, emails, phone calls, or home visits. A private online support group is also available to help families connect and feel supported through their grief journey.

Contact: Leigh Ann Sutton, 731-541-6426

Community Bereavement Services:
Hospice of West Tennessee offers a bereavement counselor, social workers, chaplain and trained bereavement volunteers who can meet individually for one-on-one grief support or with small groups. These visits may be in person or over the phone. To arrange for a support visit or call, contact Hospice of West Tennessee at 731-664-4220 or 800-286-5717. The West Tennessee Women's Center hosts a Walk to Remember annually for families who have lost infants. For more information about the Serenity Garden or the Walk to Remember, call 731-541-6448.

Butterfly's Embrace

Bereavement Contact:
Leigh Ann Sutton, Social Services Coordinator, bereavementteam@wth.org

Bereavement Services:
Butterfly's Embrace Perinatal Bereavement Program at Jackson-Madison County General Hospital provides support to families experiencing the loss of a pregnancy due to miscarriage, stillbirth, premature delivery, or neonatal death. The support group meets at Jackson-Madison County General
The program also works with families who are expecting the birth of a baby with a life-limiting diagnosis by providing support at the time of diagnosis and assistance during the decision-making process, throughout the remainder of the pregnancy, and during labor and delivery of the baby.

**Heaven's Cradle**

**Bereavement Contact:**
heavenscradle.org

**Community Services:**
Heaven's Cradle is a fund through the West Tennessee Healthcare Foundation that provides financial assistance to families. It also funds training and education on grief and perinatal loss for physicians, nurses, and other staff at Jackson-Madison County General Hospital. Heaven's Cradle assists Butterfly's Embrace to purchase items for families to have precious keepsakes of their child. Families experiencing the death of a child are supported with a Grace Bag at time of delivery.

**Sam's Sibling Bags**

**Bereavement Contact:**
samssiblingbags@gmail.com, samssiblingbags.com

**Bereavement Services:**
Matt and Mary Beth Dunagan started Sam's Sibling Bags after their middle child, Will, died at 1 day old. Their older child, Sam, was almost 2, and though he didn't understand, he grieved that he was not going to be a big brother. The Dunagans wanted future siblings who experienced such a loss to receive support through grief resources, therapy, and counseling. Since 2019, hundreds of sibling bags have been given to kids who have lost a sibling, parent, or close friend, and more than 100 counseling and/or therapy visits have been funded by donations.

**Life Works Resources**
1186 Highway 45 Bypass, Suite D
Jackson, TN 38301

**Bereavement Contact:** 731-215-0502, lifeworksresources.com

**Bereavement Services:**
Life Works Resources offers Grief Counseling from a biblical perspective. Grief can be extremely painful and cause a flood of emotions such as anger, numbness, depression, loneliness, guilt, remorse, confusion, and many others. The loss can be triggered by the smallest things, and sometimes you may not be able to identify what set off your emotions. Sometimes other issues in life or the history with the person lost can cause the grief to be more complicated. There is hope through grief counseling.
Grief Share
Bereavement Contact: griefshare.org/countries/us-states/tn/cities/jackson

Bereavement Services:
Grief Share recovery support groups meet weekly in Jackson, Tennessee. There are several that meet in person, and some that meet online.

Metro Nashville/Davidson County

The Tennessee Department of Health Nurse for Fetal Infant Mortality in Nashville/Davidson County is Alison Butler, 615-340-8617, alison.butler@nashville.gov.

Fetal Infant Mortality Review Director is Heather Snell, 615-340-0552, heather.snell@nashville.gov.

Ascension Saint Thomas Midtown
2000 Church St., Nashville, TN 37236
615-284-5555 (main)

Bereavement Contact:
Chelsey Hedglin, Perinatal Chaplain, chelsey.hedglin@ascension.org

Hospital Bereavement Services:
Perinatal bereavement support and resources provided for families and community. Staff will provide additional resources as needed.

Community Bereavement Services:
Alive Grief Services
1721 Patterson St., Nashville, TN 37203
615-963-4732, alivehospice.org/griefsupport
Additional locations in Franklin, Murfreesboro, Lebanon, and Hendersonville

Individual grief counseling for bereaved family members provided according to a low-cost sliding scale. Alive also offers an annual Family Retreat, Camp Forget-Me-Not (for bereaved siblings ages 8-17), and seasonal Youth Group (for bereaved siblings ages 3-17).
Email: griefsupport@alivehospice.org or call the GriefLine for more information.
Centennial Women's Hospital
2221 Murphy Ave.
Nashville, TN 37203
615-342-1000 (main)

Community Bereavement Services:
Sharing, a community organization, offers a bereavement support group for parents who have experienced a miscarriage, stillbirth, or newborn death. The group meets the second Thursday of each month via Zoom from 6:30–8:30 p.m. Contact: Jennifer Hicks, jennifer.hicks@vanderbilt.edu, sharingmiddletn.org.

Monroe Carell Jr. Children's Hospital at Vanderbilt
2200 Children's Way
Nashville, TN 37232-9900
615-936-1000 (main)

Bereavement Contact:
Sara Hanai, sara.hanai@vumc.org

Hospital Bereavement Services:
Family Resource Center, 615-936-2558
Resource Center has a comprehensive pediatric psychosocial team, including child life specialist, social workers, chaplains, creative arts therapist, and palliative care to support patients, siblings, and families before, during, and after death through education, legacy building, and faith-based rituals. An annual Time for Remembering ceremony honors patients with families and staff. It also offers monthly Family Voices of Tennessee support group for bereaved families.

Nashville General Hospital at Meharry
1818 Albion St.
Nashville, TN 37208
615-341-4000 (main)

Hospital Bereavement Services:
Staff and social workers will be available to support and assist in decisions that need to be made. A memory packet is created with photos, footprints, and grief literature (depending on the age of the infant) to comfort during this difficult time.

CuddleCot - Giving Grieving Families the Gift of Time
The CuddleCot cooling cot and the CuddleBlanket mortuary blanket provide grieving families an opportunity to spend time with their loved one without having to cool the whole room. For more information, visit cuddlecot.com.

Community Services:
Alive Hospice Grief Center or Compassionate Friends (see below)
Alive Grief Services
1712 Patterson St., Nashville, TN 37203, 615-963-4732
Additional locations in Franklin, Murfreesboro, Lebanon, and Hendersonville

Community Bereavement Services:
Individual grief counseling for bereaved family members provided according to a low-cost sliding scale. Alive also offers an annual Family Retreat, Camp Forget-Me-Not (for bereaved siblings ages 8-17), and seasonal Youth Group (for bereaved siblings ages 3-17). Email: griefsupport@alivehospice.org or call the GriefLine for more information.

The Compassionate Friends, Chapter 1598
ABC Building
560 Royal Parkway
Nashville, TN 37214

Bereavement Contact:
tcfnashville@yahoo.com, tcfnashville.org

Bereavement Services:
The Compassionate Friends provides highly personal comfort, hope, and support to every family experiencing the death of a son or a daughter, a brother or a sister, or a grandchild and helps others better assist the grieving family. The Nashville chapter meets on the second Sunday of each month at 3 p.m.

GriefShare
Locations vary, see website to find a nearby location
800-395-5755

Bereavement Contact:
griefshare.org

Bereavement Services:
GriefShare is a network of churches equipped to provide grief support using a nondenominational curriculum.

Sharing of Middle Tennessee
Alive Hospice Grief Center
1721 Patterson St.
Nashville, TN 37203
615-753-1942
Info@sharingmiddletn.org

Bereavement Contact:
Jennifer Hicks
Bereavement Services:
Sharing of Middle Tennessee is a support group for parents who have experienced miscarriage, stillbirth, or early infant loss. Meetings are designed to help a parent sort through the grief process in a safe environment among others who have experienced similar losses. Each meeting is facilitated by a parent who has experienced loss and a professional (nurse, doctor, social worker, or chaplain). Support group meets virtually the second Tuesday of each month from 6:30–8 p.m.

Ready Nest Counseling
2107 Bernard Ave.
Nashville, TN 37212
readynestcounseling.com
info@readynestcounseling.com
Instagram: @readynestcounseling
615-988-5123

Bereavement Services:
Ready Nest Counseling's free support group is for those who have experienced loss related to conception, pregnancy, or birth. Men, women, and supportive friends and family are all welcome. The support group meets virtually via Zoom and in person. For information contact Emily Pardy at emily@readynestcounseling.com. For updates and current meeting information please visit readynestcounseling.com/groups. All sessions and groups will be available online indefinitely.

Hope Clinic for Women
1810 Hayes St.
Nashville, TN 37203
615-321-0005

Bereavement Contact:
hopeclinicforwomen.org

Bereavement Services:
Hope Clinic for Women is a faith-based safe and confidential place equipping women, men, and families dealing with: unplanned pregnancies, access to women's health care, prevention education, pregnancy loss (miscarriage, stillbirth, infant death, failed IVF/adoPTION and abortion), and postpartum depression. The clinic provides medical care, professional counseling, education classes, case management, mentorship, and practical support regardless of age, race, religion, or ability to pay. Services are by appointment only; call for details.
Nashville Collaborative Counseling Center
1 Vantage Way, Suite E-130
Nashville, TN 37228
615-988-4763

Bereavement Contact:
support@nashvilleccc.com, nashvillecollaborativecounselingcenter.com, mamayahealth.com

Bereavement Services:
Counseling group that specializes in:
• Pregnancy and postpartum
• Pregnancy loss (stillbirth and miscarriage), infant loss, infertility
• Perinatal or postpartum depression or anxiety
• Traumatic birth or postpartum PTSD
• LGBTQIA
• Family therapy
• Teens and adolescents
• Grief and loss

Accepts: UHC Community Plan (TN Medicaid), Aetna, Cigna, and Sliding Scale, intern scale ($5)

The Rooted Bridge
615-988-0346

Bereavement Contact:
therootedbridge@gmail.com, therootedbridge.com

Bereavement Services:
The Rooted Bridge is a nonprofit organization concerned with increasing access and affordability to mental health support for parents-to-be and parents across the Southeast region. The Rooted Bridge aims to increase access by building trust in a reliable network of integrated care that fully supports a family’s journey from seeking help to finding healing. Call or visit website for more information and scheduling.

Highpoint Hospice
Nashville Office
3443 Dickerson Pike, Suite 770
Nashville, TN 37207
615-442-3888
fax: 615-442-3889

Contact:
615-378-6690
The following hospitals in Metro Nashville/Davidson County have no SIDS/bereavement services available at this time:
Kindred Hospital, Nashville, Davidson Co. (permanently closed)
Select Specialty Hospital, Nashville, Davidson Co.
Skyline Medical Center, Davidson Co.
Southern Hills Medical Center, Davidson Co.
Summit Medical Center, Davidson Co.

Matters of the Heart Counseling
A dynamic team to treat the whole person, couple, or family unit.
Visit our website for counselor details: MattersOfTheHeartCounseling.org.

Chattanooga/Hamilton County

The Tennessee Department of Health SIDS Coordinator for Chattanooga/Hamilton County is Marissa Thompson, RN, BSN, FIMR/IMP Program Manager, 423-209-8151, MarissaT@HamiltonTN.gov

Erlanger Medical Center
975 East Third St.
Chattanooga, TN 37403
423-778-7000 (main)

Bereavement Contact:
Spiritual Care Office, 423-778-7177
Ashli Thurman, RNC, Perinatal Bereavement Coordinator,
423-778-5149, lauren.thurman@erlanger.org

Hospital Bereavement Services:
The hospital refers those in need of bereavement support to the perinatal bereavement coordinator. Never Forgotten is a perinatal and neonatal bereavement program that is available 24/7. Speak with bereavement support nurse or call 423-778-7956.
Moments to Share Support Group
Ronald McDonald House
200 Central Avenue
Chattanooga, TN 37403

Bereavement Contact:
Visit erlanger.org/bereavement for meeting dates and times.

Community Bereavement Services:
No one can take away the deep pain of your loss, but we can help facilitate emotional and spiritual support. The Moments to Share Support Group is for parents who have experienced a pregnancy or neonatal loss, and we welcome loved ones to join as well.

Whether your loss was recent or in years past, we are here for you. We bring a greater understanding of perinatal grief and how it affects lives and relationships. These meetings allow families to come together to discover ways of coping and help find courage and hope for the future.

There is no cost to attend, but registration is strongly encouraged to ensure we provide proper space for families.

The Compassionate Friends
First-Centenary United Methodist Church (Mohney Hall)
419 McCallie Avenue
Chattanooga, TN 37402
Kim, 423-580-4139

Community Bereavement Services:
A self-help support group for families who have experienced the death of a child at any age from any cause. This support group is a chapter of the national self-help bereavement organization The Compassionate Friends USA. There is no religious affiliation. There are no fees or dues. There are no ethnic, cultural, religious, or political barriers. Meeting is the second Sunday of each month from 3–5 p.m.

The following hospitals in Chattanooga/Hamilton County have no SIDS/bereavement services available at this time:
Kindred Hospital, Chattanooga, Hamilton Co.
Memorial North Park, Hamilton Co.
Parkridge Medical Center, Hamilton Co.
Knoxville/Knox County

The Tennessee Department of Health SIDS Coordinator for Knoxville/Knox County is Adrien Jones, Public Health Educator, FIMR, 865-215-5170, adrien.jones@knoxcounty.org.

Fort Sanders Medical Center
Perinatal Center
Trustees Tower
501 19th Street
Suite 401
Knoxville, TN 37916
865-331-2020

Hospital Bereavement Services:
Project Gabriel is a local grief support group that helps parents cope with infant and pregnancy loss. It was founded by Lauren Morgan in memory of her son, Gabriel, who passed away due to the complications of Trisomy 18. The project offers telephone support, online support, and monthly support group meetings for mothers dealing with potential or actual pregnancy or infant loss. Anyone is welcome to participate regardless of where prenatal care was obtained or where an infant was delivered. For more information, visit theprojectgabriel.org, contact Lauren Morgan at 865-410-8902, or email hello@theprojectgabriel.org. Visit fortsandersperinatal.com to learn more.

Community Bereavement Services:
Katerpillar Kids Camp
865-374-0864
covenanthomecareandhospice.com/katerpillar

Katerpillar Kids Camp is a free special grief camp for children grades 1–12 who are grieving loss through death of a loved one. The camp provides a safe place where campers share similar experiences. Trained volunteer camp counselors provide information and guidance as they listen with open minds, hearts, and ears to each camper. While camp has a therapeutic aspect, campers and volunteers also have a lot of fun. Camp Wesley Woods staff lead many fun adventures.
Listening Hearts
120 Huskey Valley Road
Seymour, TN 37865
865-679-1351

Bereavement Contact:
Debra Reagan, co-founder and director, 865-679-1351,
listeninghearts moms@gmail.com, listeninghearts moms.org

Bereavement Services:
Listening Hearts is a 501(c)(3) nonprofit organization that was formed in 2008 with the purpose of providing a safe and sharing environment for grieving moms. A peer support group for mothers of all walks of life who are grieving the death of a child or children. Meetings are monthly in Knoxville, Morristown, Seymour, and Loudon. It doesn't matter the age of the child, the cause of death, or the length of time. Listening Hearts offers a community of healing through various programs, which include restorative activities, emotional support, health self-care activities, and memorial events throughout the year. No appointment necessary and no fee charged.

The Knoxville HOPE Chapter
1524 Western Ave.
Knoxville, TN 37921
865-687-2117

Bereavement Contact:
Linda Smith, 251-644-8568

Community Bereavement Services:
This support group meets at the Second United Methodist Church the second Sunday of every month at 2 p.m.

Ready Nest Counseling
8870 Cedar Springs Lane, Suite 209
Knoxville, TN 37923
readynestcounseling.com
info@readynestcounseling.com

Bereavement Services:
Ready Nest Counseling’s free support group is for those who have experienced loss related to conception, pregnancy, or birth. Men, women, and supportive friends and family are all welcome. The support group meets virtually via Zoom and in person. For information, contact Emily Pardy at emily@readynestcounseling.com. For updates and current meeting information, please visit www.readynestcounseling.com/groups. All sessions and groups will be available online indefinitely.
The following hospitals in Knoxville/Knox County have no SIDS/bereavement services available at this time:

Parkwest Medical Center, Knox Co.
Select Specialty Hospital, Knoxville, Knox Co.
Select Specialty Hospital, North Knoxville, Knox Co.
Select Specialty Hospital (UT–Knoxville campus), Knox Co.

Sullivan County

The Tennessee Department of Health SIDS Coordinator for Sullivan County is Courtney Price, BSN-RN, 432-279-2745, cprice@sullivanhealth.org.

Ballad Health Bristol Regional Medical Center
1 Medical Park Boulevard
Bristol, TN 37620
423-844-1121 (main)

Hospital Bereavement Services:
Ballad Hospice Spiritual Care and Bereavement Support Group offers support in 6 to 8 sessions for those who have lost a loved one. Call Social Services 423-844-5258 or 423-844-3760 (Bristol) or please contact us for more information. Call 423-431-6146, on the automated menu, use option 2 for hospice, then option 1 for hospice house.

The following hospitals in Sullivan County have no SIDS/bereavement services available at this time:
Indian Path Medical Center, Sullivan Co.
Select Specialty Hospital, Tricities Inc., Sullivan Co.
NONURBAN REGIONS
The Tennessee Department of Health SIDS Coordinator for the **West Region** is Barbara Potts, 731-421-6706, barbara.potts@tn.gov.

The Nurse Supervisors within the West Region are:

- **Benton County** 731-584-4944
  - Kristie Threet
- **Carroll County** 731-986-1990
  - Allison Hargrove
- **Chester County** 731-989-7108
  - Kristy Smith
- **Crockett County** 731-696-2505
  - Annette Burczak
- **Decatur County** 731-852-2461
  - Jessica Brown
- **Dyer County** 731-285-7311
  - Amanda Leedy
- **Fayette County** 901-465-5243
  - Stacy Shands
- **Gibson County** 731-855-7601
  - Madison Young
- **Hardeman County** 731-658-5291
  - Alicia Stanley
- **Hardin County** 731-925-2557
  - Dale Reynolds
- **Haywood County** 731-772-0463
  - Maggie Harris
- **Henderson County** 731-968-8148
  - Stephanie Singleton
- **Henry County** 731-642-4025
  - Lauren Gentry
- **Lake County** 731-253-9954
  - Kimberly Williams
- **Lauderdale County** 731-635-4661
  - Michelle Blair
- **McNairy County** 731-645-3474
  - Kristy Holloway
- **Obion County** 731-885-8722
  - Jessica Ward
- **Tipton County** 901-476-0235
  - Buffie Nelms
- **Weakley County** 731-364-2258
  - Donna Reynolds
Gibson County

Milan General Hospital
4039 Highland St.
Milan, TN 38358

Bereavement Contact:
Darlene Caldwell, 731-686-1729; Main line, 731-686-1591

Hospital Bereavement Services:
Healing Through Transition and Loss Grief Support Group

This group meets every third Monday of the month at 6 p.m.–7:30 p.m. in the Community Board Room at Milan General Hospital. The group is facilitated by John Redden, M.S., LPC., MHSP, Clinical Coordinator for AGAPE Child and Family Services of Jackson.

Grief Support Groups meet as needed on the second Monday of every month at 6 p.m. at the Community Board Room at Milan General Hospital. Individual and family sessions are also available.

Contact Darlene Caldwell at 731-686-1729 or email lovebeyond@aol.com.

Jackson/Madison County

The coordinator for Jackson/Madison County is Brittney Johnson, 731-240-1784, bajohnson@madisoncountyttn.gov.

Hospice of West Tennessee

Offers a grief support group to anyone who has lost a loved one through death. This activity is open to hospice (bereaved) and to the public. This coming together takes place every first Tuesday of the month at 2 p.m. in the fourth-floor conference room at the West Tennessee Healthcare Building.
McNairy County

Shackelford Funeral Homes
shackelfordfuneraldirectors.com/grief-and-healing
731-645-3481
Offers multiple grief and healing resources

Bereavement Contact:
David Coy, 731-879-6284, Shackelford Corporation Sunrise Aftercare coordinator/counselor

Bereavement Services:
Shackelford serves five counties: Chester, Hardin, Hardeman, McNairy, and Wayne

Tipton County

Baptist Memorial Hospital, Tipton
1995 Highway 51 South
Covington, TN 38019
901-476-2621 (main)

Bereavement Contact:
Madalyn Mason, madalyn.mason@bmhcc.org

Other West Region Resources

Baptist Memorial Home Care and Hospice of Huntingdon
Contact:
Joyce Rollins, 731-986-3220 or 800-273-9649
Grief support groups are scheduled on a monthly basis to provide helpful strategies for coping with the loss of a loved one by death or divorce.

SPED (Supporting Parents Experiencing Death)
Contact Number:
731-541-2517
Grief sessions addressing various stages and circumstances for people experiencing grief and bereavement
Sunrise Grief Recovery Program
P.O. Box 121
Henderson, TN 38340
731-879-6284 or 731-989-2421

Bereavement Contact:
David Coy, 731-879-6284, Sunrise grief counselor

This program is a community bereavement service for Chester, Hardeman, Hardin, and McNairy counties that is provided by Shackelford Funeral Home. One-on-one counseling and monthly group meetings are offered. Sunrise grief counselor may be reached at selmer@sfdcares.com.

Online Grief Resources
Multiple resources can be found on most West Region funeral home websites. These include links to reading material, interactive resources, and subscription services to daily grief-related emails.

GriefShare
GriefShare meetings are held at churches throughout west Tennessee, and information can be found at griefshare.org/groups/search.
The following hospitals in the West Region have no SIDS/bereavement services available at this time:
Bolivar General Hospital, Hardeman Co.
Hardin Medical Center, Hardin Co.
Haywood Park Community Hospital, Haywood Co.
Henderson County Community Hospital, Henderson Co.
Henry County Medical Center, Henry Co.*
Volunteer Community Hospital, Weakley Co.*

*Unable to contact
Mid-Cumberland Region

The Tennessee Department of Health SIDS Coordinator for the Mid-Cumberland Region is Jessica Hawley, Director of Maternal-Child Health (MCH) for the Mid-Cumberland Region, 615-650-7057, Jessica.F.Hawley@tn.gov.

The SIDS County Coordinators within the Mid-Cumberland Region are:

Cheatham County  Rachel Ellis  615-792-4318  
Dickson County  Sherrie Booker  615-797-5056  
Houston County  Karen Anderson  931-289-3463  
Humphreys County  Sherrie Booker  931-296-2231  
Montgomery County  Joey Smith  931-648-5747  
Robertson County  Rachel Ellis  615-384-0208  
Rutherford County  Byron Cumbie  615-898-7785  
Stewart County  Karen Anderson  931-232-5329  
Sumner County  Hal Hendricks  615-206-1100  
Trousdale County  Whitney Cook  615-374-2112  
Williamson County  Cathy Montgomery  615-794-1542  
Wilson County  Whitney Cook  615-444-5325

Rutherford County

Ascension Saint Thomas Rutherford
1700 Medical Center Parkway
Murfreesboro, TN 37129
615-396-4100

Hospital Bereavement Services:
Pregnancy/Infant Loss Support Group is a support group for parents who have experienced a miscarriage or the loss of an infant 1 year or younger. An adult grief support group is also offered separately.

Community Bereavement Services:
Living with Hope Counseling
202 Uptown Square
Murfreesboro, TN 37129

Due to COVID-19, support group is not in session. Private sessions available in person or video sessions with telehealth. Contact: Diane Gammon, 615-556-8406.

Griefshare Group
550 Veterans Pkwy.
Murfreesboro, TN 37128

For additional locations in Murfreesboro, visit griefshare.org
Contact: Leigh Ann Tilley, 931-607-1802.
Griefshare meets every Thursday at 6 p.m.
Sumner County

Sumner Regional Medical Center
555 Hartsville Pike
Gallatin, TN 37066-2449
1-866-342-0324 (Healthline)
615-328-8888 (main)

Community Bereavement Services:
HighPoint Hospice
300 Steam Plant Road, Suite 220
Gallatin, TN 37066
1-888-328-6690

Contact: 615-328-6690

HighPoint Hospice offers a five-week Grief Support Series four times a year. There is no fee for any group, but those interested must call the bereavement coordinator to register for each group. For more information about the next grief support class series, please call 615-328-6690.

HighPoint Hospice also offers a crisis hotline at 800-704-2651, open seven days a week, 24 hours a day.

Matters of the Heart Counseling
243 Old Shackle Island Road, Hendersonville, TN 37075
214 North Main St., Goodlettesville, TN, 37072
www.mattersoftheheartcounseling.org

Community Bereavement Services:
Matters of the Heart offers a place where people from all walks of life can be seen, heard, and understood in their most vulnerable and authentic self. Also, the organization helps equip all of those seeking support with the skills and abilities to navigate their lives outside of the therapy office successfully.

Bright Pathway End of Life Doula Services
Contact: Ashley Bright
www.brightpathwaydoula.com

Williamson County

Alive Hospice
1897 General George Patton Drive, Franklin, TN 37067
615-567-5017

Community Bereavement Services:
Alive Hospice provides group support for loss of a child during pregnancy through age 2. Support group meets first Thursday of each month at 6 p.m. 615-327-1085 (24 hours a day)
Service Areas:
Bedford, Cannon, Cheatham, Coffee, Davidson, DeKalb, Dickerson, Robertson, Rutherford, Sumner, Williamson, and Wilson counties.

The following hospitals in the Mid-Cumberland Region have **no SIDS/bereavement services available at this time:**
Hendersonville Medical Center, Sumner Co.
Stonecrest Medical Center, Rutherford Co.
Tennessee Christian Medical Center, Portland, Sumner Co.
Three Rivers Hospital, Humphreys Co.
Trinity Hospital, Houston Co.
Trousdale Medical Center, Trousdale Co.
University Medical Center, Wilson Co.*

* Unable to contact
South Central Region

The Tennessee Department of Health SIDS Coordinator for the South Central Region is Gina Vaughn, 931-490-8347, gina.vaughn@tn.gov. If unavailable, contact Kimberley Primm, 931-490-8372, kimberley.m.primm@tn.gov.

The SIDS County Coordinators within the South Central Region are

<table>
<thead>
<tr>
<th>County</th>
<th>Name</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Bedford County</td>
<td>Leilani Hernandez</td>
<td>931-684-3426</td>
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<tr>
<td></td>
<td>Al Palacio</td>
<td>931-684-3426</td>
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<tr>
<td>Coffee County</td>
<td>Anna Smith</td>
<td>931-455-9369, ext. 111</td>
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<tr>
<td>(Tullahoma)</td>
<td>Christian Robertson</td>
<td>931-363-5506, ext. 313</td>
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<tr>
<td>Giles County</td>
<td>Mikayla Tanner</td>
<td>931-729-3516, ext. 107</td>
</tr>
<tr>
<td>Hickman County</td>
<td>Kayla Cook</td>
<td>931-762-9406</td>
</tr>
<tr>
<td>Lawrence County</td>
<td>Angie Griggs</td>
<td>931-796-2204, ext. 106</td>
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<tr>
<td>Lewis County</td>
<td>Joni McDow</td>
<td>931-433-3231, ext. 132</td>
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<tr>
<td>Lincoln County</td>
<td>Jessica Green</td>
<td>931-433-3231, ext. 118</td>
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<tr>
<td>Marshall County</td>
<td>April Riddle</td>
<td>931-359-1551</td>
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<td>Maury County</td>
<td>Donna Duke</td>
<td>931-560-1122</td>
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<td>Brittany Porterfield</td>
<td>931-560-1123</td>
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<td>Moore County</td>
<td>Jessica Green</td>
<td>931-759-4251</td>
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<tr>
<td>Perry County</td>
<td>Mikayla Tanner</td>
<td>931-589-2138</td>
</tr>
<tr>
<td>Wayne County</td>
<td>Angie Griggs</td>
<td>931-722-2378</td>
</tr>
</tbody>
</table>

Maury County

Maury Regional Medical Center
1224 Trotwood Ave.
Columbia, TN 38401-4802
931-381-1111 (main)

Hospital Bereavement Services:
Please call for schedule and more information.

Pregnancy and Infant Loss Support Group
931-351-1111, ext. 4848
Please call for more information.
Marshall Medical Center
1080 N. Ellington Pkwy.
Lewisburg, TN 37091
931-359-6241

Hospital Bereavement Services:
Please call for schedule and more information.

The following hospitals in the South Central Region have no SIDS/bereavement services available at this time:
Crockett Hospital, Lawrence Co.* (permanently closed)
Hickman Community Hospital, Hickman Co.
Lincoln Medical Center, Lincoln Co.
Medical Center of Manchester, Coffee Co.
Natchez Trace Maternity Center, Wayne Co.
Perry Community Hospital, Perry Co.* (temporarily closed)
United Regional Medical Center, Coffee Co.
Upper Cumberland Region

The Tennessee Department of Health SIDS Coordinator for the Upper Cumberland Region is Melissa Vinson, 931-520-4219, melissa.vinson@tn.gov.

Cumberland County

Cumberland Medical Center
421 South Main St.
Crossville, TN 38555-5011
931-484-9511 (ask for patient advocate for Emergency Department)

Contact:
Kallie Jones, Patient Advocate for Emergency Department

Hospital Bereavement Services:
The hospital website library offers resources to help cope with emotional grief. Visit library.covenanthealth.com and search for "infant loss."

Community Bereavement Services:
Hospice of Cumberland County provides a grief support group. Call 931-484-4748. They are located at 30 East Adam Street, Crossville, TN 38555, cumberlandhospice.com.

Project Hope (offered by Plateau Pregnancy Services) helps to facilitate healing and recovery from a loss of a child by one-on-one mentoring, retreats, and group Bible study. The program is located at 99 Walker Hill St., Crossville, TN 38555. Call Sheri Nichols at 931-456-0261 for more information.

Putnam County

Cookeville Regional Medical Center
1 Medical Center Drive
Cookeville, TN 38501
931-528-2541

Community Bereavement Services:
Caris Health Care, 931-537-3430
Compassionate Friends, Margaret Massa, 931-761-2258
Heart of the Cumberland, Kim Mendoza, Community Group Program Manager, 931-525-2600
25 West Broad St., Suite 11
Cookeville, TN 38501

Heart of the Cumberland provides on-site peer support groups for children, teens, and adults who have lost a loved one due to death. There is no charge for our services. Please visit our website at heartofcumberland.org for group schedules and upcoming events.
Smith County

Riverview Regional Medical Center
158 Hospital Drive
Carthage, TN 37030
615-735-1560 (main)

Bereavement Contact:
Jackie Manning, Social Service Representative, 615-735-5137,
Jackie.Manning@lpnt.net, refers to Highpoint Hospice group.

Community Bereavement Services:
Highpoint Hospice bereavement group is a five-week community grief support
group for caregivers and family members who have lost a loved one. For
more information about grief support class series, please call 615-328-6690.
Referrals are made to other hospice agencies in addition to Highpoint Hospice based on the patient and their family's choices and preferences.

Warren County

St. Thomas River Park Hospital
1559 Sparta St.
McMinnville, TN 37110-1316
931-815-4000 (main)

Bereavement Contact:
Ben Whilse, Chaplain, 931-815-4408

Community Bereavement Services:
Healing Heart of Tennessee Cheer Mental Health Center
107 E. Morford St. 120 Omni Dr.
McMinnville, TN 37110 McMinnville, TN 37110
931-474-4673 931-473-9649

Generations Mental Health Center
5736 Manchester Hwy.
Morrison, TN 37357-7503
931-815-3871

The following hospitals in the Upper Cumberland Region have no SIDS/bereavement services available at this time:
Cumberland River Hospital, Clay Co.* (permanently closed)
DeKalb Community Hospital, DeKalb Co.
Jamestown Regional Medical Center, Fentress Co.* (permanently closed)
Livingston Regional Hospital, Overton Co.
Macon County General Hospital, Macon Co.
Stones River Hospital, Cannon Co.
White County Community Hospital, White Co.* (permanently closed)

*Unable to contact
Southeast Region

The Tennessee Department of Health SIDS Coordinator for the Southeast Region is Carol Henson, 423-634-5838, carol.henson@tn.gov.

The SIDS County Coordinators within the Southeast Region are:

Bledsoe County  Stephanie McMilen  423-447-2149
Bradley County  Teresa Rogers  423-728-7020
Franklin County  Angela Coffelt  931-967-3826
Grundy County  Angela Coffelt  931-692-3641
Marion County  Courtney Davis  423-942-2238
McMinn County  Aubrey Tallent  423-745-7431
Meigs County  Corey Jordan  423-334-5185
Polk County  Delaney Poteet  423-338-4533
Rhea County  Corey Jordan  423-775-7819
Sequatchie County  Abbie O'Neal  423-949-3619

Bradley County

Tennova Healthcare–Cleveland
2305 Chambliss Ave.
Cleveland, TN 37311-3847
423-559-6000 (main)

McMinn County

Community Bereavement Services:
Hospice of Chattanooga
441 Oakwood Dr.
Chattanooga, TN 37416
Donna Rosado, 423-892-1533

Amedisys Hospice
2306 Congress Pkwy.
Athens, TN 37303
Renee Willingham, Bereavement Coordinator
423-507-8755 or 865-804-7329
Calls and home visits requested due to COVID-19. Covers McMinn, Meigs, Polk, and Rhea Counties.
The following hospitals in the Southeast Region have no SIDS/bereavement services available at this time:
Copper Basin Medical Center, Polk Co.
Cleveland Community Hospital, Bradley Co.
Grandview Medical Center, Marion Co.
Rhea Medical Center, Rhea Co.
Starr Regional Medical Center *

*Unable to contact
The Tennessee Department of Health SIDS Coordinator for the East Region is Juli Allen, CHANT Medical Director, CHANT Regional Lead, 865-549-5262, julianne.allen@tn.gov.

The CHANT County Coordinators within the East Region are:

**Anderson County**
- Johnetta Cox 865-425-8731

**Blount County**
- Brooke Craig 865-983-4582, ext. 3589
- Emily Ward 865-983-4582, ext. 3656

**Campbell County**
- Tammy Jones 423-562-8351, ext. 130
- Shannon Carroll 423-562-8351, ext. 140

**Claiborne County**
- Lauren Keller 423-626-4291

**Cocke County**
- Tamra Williamson 423-623-8733, ext. 119
- Judy Ottinger 423-623-8733, ext. 122

**Grainger County**
- Melissa Logan 865-828-5247

**Hamblen County**
- Freda Nester 423-318-1540
- Kim Smith 423-318-1547

**Jefferson County**
- Crystal Tallent 865-397-3930, ext. 129

**Loudon County**
- Mona (Lisa) Scott 865-458-2514

**Monroe County**
- Tracy Staff 423-442-3993, ext. 1019

**Morgan County**
- Bessie Perkins 423-346-6272

**Roane County**
- Courtney Chrestman 865-354-1220, ext. 110

**Scott County**
- Carla Duncan 423-663-2445

**Sevier County**
- Sarah Guy 865-453-1032, ext. 6222

**Union County**
- Melissa Logan 865-992-3867

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**Methodist Medical Center of Oak Ridge**
990 Oak Ridge Turnpike
Oak Ridge, TN 37830-6976
865-835-1000 (main)

**Bereavement Contact:**
Cheryl Stallings, Family Education Coordinator, 865-835-2268

**Hospital Bereavement Services:**
Resolve Through Sharing helps individuals and families facing the loss of a baby during pregnancy or shortly after birth. The RTS counselor can help create memories and find ways to express grief. Most of all, he or she listens and gives permission to grieve. There is no correct way to grieve—each person’s experience is individual.

For counseling or information, please call Methodist Medical Center’s RTS Bereavement Services, 865-835-2268.
Covenant Hospice offers ongoing monthly grief support groups. The Oak Ridge group meets on the fourth Wednesday of each month at 10 a.m. or 3 p.m. in the Legacy Room of Methodist Medical Center. The group offers a safe environment where those who have experienced the death of a loved one can find comfort, support and hope. The groups are informal. Participants may attend as many meetings as they wish and for as long as they would like. The grief support group meetings are open to the community and are free of charge, but registration is required. For more information or to register, please call 865-541-4500 or 877-334-4500.

Blount County

Listening Hearts
120 Huskey Valley Road
Seymour, TN 37865
865-679-1351

Bereavement Contact:
Debra Reagan, co-founder and director, 865-679-1351,
listeninghearts moms@gmail.com, listeninghearts moms.org

Bereavement Services:
Listening Hearts is a 501(c)(3) nonprofit organization that was formed in 2008 with the purpose of providing a safe and sharing environment for grieving moms. A peer support group for mothers of all walks of life who are grieving the death of a child or children. Meetings are monthly in Knoxville, Morristown, Seymour, and Loudon. It doesn't matter the age of the child, the cause of death, or the length of time. Listening Hearts offers a community of healing through various programs which include restorative activities, emotional support, health self-care activities, and memorial events throughout the year. No appointment necessary and no fee charged.

Blount Memorial Hospital
907 East Lamar Alexander Parkway
Maryville, TN 37804
865-977-5775

Hospital Bereavement Services:
The Adult Grief Support Group located at the Blount Memorial Hospital is offering a five-week program that will provide education, support, and encouragement for adults who have experienced the death of a loved one. Contact 865-977-5702 for more information.
Cocke County

Newport Medical Center
435 Second St.
Newport, TN 37821-3703
423-625-2200

Bereavement Contact:
Jane Hill, Chaplain and Mission Leader, 423-625-2205,
jane.hill@tennova.com

Hospital Bereavement Services:
Meetings are usually the fourth Tuesday of the month, but due to COVID-19 there are no in-person meetings. Phone calls, mailing information, cards, etc. are being utilized at the moment.

Community Bereavement Services:
Smoky Mountain Home Health and Hospice
222 Heritage Blvd.
Newport, TN 37821
423-623-0233

Smoky Mountain Home Health and Hospice sponsors a Grief Support Group that will meet the fourth Tuesday of each month and the fourth Thursday. They are led by Danny Hill and Steve Blanchard, but due to COVID-19 meetings are not happening at this time. Call 423-623-0233 for more information.

Jefferson Memorial Hospital
110 Hospital Drive
Jefferson City, TN 37760
865-471-2500

Bereavement Contact:
Jane Hill, Chaplain and Mission Leader, 865-471-2354,
jane.hill@tennova.com

Hospital Bereavement Services:
A hospital chaplain is available for individual counseling/support. Support groups may also be available. Grief support materials are provided to families who have lost a loved one. Available Monday–Friday.

Maryville Church of Christ
611 Sherwood Drive
Maryville, TN 37801
865-983-0370

Bereavement Contact:
Herb Byrd, Group Leader, 865-310-3049
Bereavement Services:
Offers Griefshare, which is a friendly, caring group of people who will walk alongside you through one of life’s most difficult experiences.

Blount Memorial Counseling
1095 E. Lamar Alexander Pkwy.
Maryville, TN 37804
865-977-5775 or 865-984-4223

Bereavement Services:
Offers a grief support group.

Hamblen County
Friends of Hospice
421 North High St.
Morristown, TN 37814
423-586-5284

Bereavement Contact:
Stephanie Hamill, 423-586-5284

Hospital Bereavement Services:
Friends of Hospice of Hamblen County provides support groups for grieving children who have lost a sibling. Contact Stephanie Hamill at 423-586-5284 for more information.

Camp H.U.G.S. (Healing and Understanding through Grief Support), hospicefriends.org/camp-h-u-g-s:
• Provides a weekend camp experience for kids who have experienced the death of a loved one; supervised by trained adult volunteers and professionals.
• Gives kids an opportunity to meet other kids who have had a similar experience in an accepting and safe environment.
• Provides information on grief in order to help kids better understand and express their own feelings.
• Helps in teaching kids how to recognize appropriate alternatives in expressing grief.
• Provides a lot of fun activities that are part of any camping experience such as games, activities, arts and crafts, music, entertainment, camp fire, meeting new friends, and much more.

Listening Hearts
120 Huskey Valley Road
Seymour, TN 37865
865-679-1351

Bereavement Contact:
Debra Reagan, co-founder and director, 865-679-1351, listeninghearts moms@gmail.com, listeningheartsmoms.org
Bereavement Services:
Listening Hearts is a 501(c)(3) nonprofit organization that was formed in 2008 with the purpose of providing a safe and sharing environment for grieving moms. A peer support group for mothers of all walks of life who are grieving the death of a child or children. Meetings are monthly in Knoxville, Morristown, Seymour, and Loudon. It doesn't matter the age of the child, the cause of death, or the length of time. Listening Hearts offers a community of healing through various programs, which include restorative activities, emotional support, health self-care activities, and memorial events throughout the year. No appointment necessary and no fee charged.

Loudon County

Listening Hearts
120 Huskey Valley Road
Seymour, TN 37865
865-679-1351

Bereavement Contact:
Debra Reagan, co-founder and director, 865-679-1351,
listeningheartsmoms@gmail.com, listeningheartsmoms.org

Bereavement Services:
Listening Hearts is a a 501(c)(3) nonprofit organization that was formed in 2008 with the purpose of providing a safe and sharing environment for grieving moms. A peer support group for mothers of all walks of life who are grieving the death of a child or children. Meetings are monthly in Knoxville, Morristown, Seymour, and Loudon. It doesn't matter the age of the child, the cause of death, or the length of time. Listening Hearts offers a community of healing through various programs, which include restorative activities, emotional support, health self-care activities, and memorial events throughout the year. No appointment necessary and no fee charged.

Monroe County

Sweetwater Hospital Association
304 Wright St.
Sweetwater, TN 37874
865-213-8200

Bereavement Services:
A hospital chaplain is available for individual counseling and support. Support groups also may be available. Grief support materials are provided to families who have lost a loved one.
Upper Room Christian Counseling
112 Key Kile Road
Sweetwater, TN 37874

Bereavement Services:
Services offered are children, teen, and family counseling; marital and premarital counseling; divorce and grief recovery; coping skills; help with addiction; and help with anger, anxiety, and personal struggles. Upper Room Christian Counseling also offers classes, retreats, and seminars.

Chota Community Health Services
4798 New Hwy. 68
Madisonville, TN 37354
423-442-2622

Sevier County

Listening Hearts
120 Huskey Valley Road
Seymour, TN 37865
865-679-1351

Bereavement Contact:
Debra Reagan, co-founder and director, 865-679-1351,
listeninghearts moms@gmail.com, listeninghearts moms.org

Bereavement Services:
Listening Hearts is a 501(c)(3) nonprofit organization that was formed in 2008 with the purpose of providing a safe and sharing environment for grieving moms. A peer support group for mothers of all walks of life who are grieving the death of a child or children. Meetings are monthly in Knoxville, Morristown, Seymour, and Loudon. It doesn't matter the age of the child, the cause of death, or the length of time. Listening Hearts offers a community of healing through various programs, which include restorative activities, emotional support, health self-care activities, and memorial events throughout the year. No appointment necessary and no fee charged.

Scott County

Big South Fork Medical Center
18797 Alberta St.
Oneida, TN 37841

Bereavement Contact:
Carla Duncan, social counselor, 423-663-2445

No active bereavement services are offered; however, families and individuals are referred to other resources.
The following hospitals in the East Tennessee Region have no SIDS/bereavement services available at this time:
Claiborne County Hospital, Claiborne Co.
Fort Loudon Medical Center, Loudon Co.
Fort Sanders Sevier Medical Center, Sevier Co.
Jellico Community Hospital, Campbell Co.
Morristown-Hamblen Healthcare System, Hamblen Co.
Roane Medical Center, Roane Co.
St. Mary’s Medical Center of Campbell, Campbell Co.
Women’s Wellness and Maternity Center, Monroe Co.

Northeast Region

The Tennessee Department of Health SIDS Coordinator for the Northeast Region is Brittany S. Lewis, brittany.lewis@tn.gov, 423-979-4591.

The SIDS County Coordinators within the Northeast Region are:
Carter County  Karissa Shepard  423-543-2521
Greene County  Carmelia Alexander  423-798-1749
Hancock County  Tiffany Burchett  423-733-2228
Hawkins County  Hannah Hunter  423-272-7641
  A) Rogersville
  B) Church Hill  Brandon Stipes  423-357-5341
Johnson County  Eden Matheson  423-727-9731
Unicoi County  Heidi Casey  423-743-9103
Washington County  Beth Denney  423-975-2200

Greene County

Greeneville Community Hospital East
(Ballad Health)
1420 Tusculum Blvd.
Greeneville, TN 37745
423-787-5000 (main)

Bereavement Contact:
Susan Price, susanprice@lmhcare.org, Social Services, 423-787-5026

Hospital Bereavement Services:
Celebrate Life, a general bereavement group, and Parent Partners, a bereavement support group for people who have lost a child, meet eight times a year. Register for a group by calling 423-787-5117.
Hospice Bereavement Services:
Ballad Health Hospice provides bereavement support for hospice families for up to 13 months after the loss of a loved one. Referrals are made to several community programs depending on the circumstances. Hospice serves patients in Washington, Carter, Unicoi, Greene, Sullivan, Hawkins, and Johnson counties. All hospitals in Washington County refer to Ballad Health Hospice. A grief recovery support group is also offered. Contact: Patricia York, 423-431-7608, patricia.york2@balladhealth.org.

Community Bereavement Services:
ETSU Community Counseling Clinic. The clinic is currently closed due to COVID-19. They are offering online courses with staff working remotely at this time. Crisis hotline: 877-928-9062

National Share provides online support for pregnancy and infant loss. Visit nationalshare.org for more information.

The following hospitals in the Northeast Region have no SIDS/bereavement services available at this time:
Ballad Health Hancock County Hospital, Hancock Co.
Community Bereavement Support Services in Tennessee

Tennessee SIDS Alliance
373 Woodcrest Dr.
Kingsport, TN 37663
Kimberly Collette, President
sidstn@cs.com
423-239-8219

The Compassionate Friends
compassionatefriends.org

Bristol, TN/VA  
276-628-9345  
Knoxville, TN  
865-687-2117  
Murfreesboro, TN  
615-896-4343

Chattanooga, TN  
423-942-9206  
Maryville, TN  
865-984-4223  
Nashville, TN  
615-356-4823

Johnson City, TN  
423-677-6431  
Memphis, TN  
901-315-1526  
Tullahoma, TN  
931-962-0458

Compassionate Friends, National Office
P.O. Box 3696
Oak Brook, IL 60523
For a chapter near you, contact toll-free at 877-969-0010, or for self-help support go to compassionatefriends.org to find a group near you.

MISS Foundation
(Mothers in Sympathy and Support)
missfoundation.org

Genmitsu Kahn, Program Assistant
info@missfoundation.org
P.O. Box 9195
Austin, TX 78766
Due to COVID-19, MISS Foundation has temporarily postponed in-person support groups. Announcements will be made about in-person support groups when they are safe to resume.