8:30–9:00 a.m. CUSTOMS Check-in
Student Union ballrooms
Welcome to Middle Tennessee State University! After meeting with your student’s Student Orientation Assistant (SOA) and receiving the orientation folder and materials, enjoy the video until the opening session begins.

9:00–9:10 a.m. Welcome and MTSU Expectations
Student Union ballrooms
Greetings from the MTSU administration. Expectations and information about your student’s enrollment at MTSU will be shared.

9:10–9:40 a.m. Port of Call 1
Student Union ballrooms
Everything your student needs to know about college is shared in this session! This quick refresher course covers key things your student needs to know to navigate getting enrolled and enjoying their first year. We’ll talk about how to get involved on campus, what to know about financial aid and fee payment, and how you and your student can find support and resources at MTSU. We’ll cover a lot, and then remind you and your student how and where to look up these answers again later.

9:40–9:55 a.m. Break

10:00–10:50 a.m. Parent and Family Association Presentation and Q&A
Student Union ballrooms
Learn about the programs, services, and networking provided by the MTSU Parent and Family Association.

Parent Orientation Q&A
Take this opportunity to ask our Parent Orientation Assistants (POAs) any questions you may have. They will share their personal experiences and give you information about campus from a current student’s point of view.

11:00–11:30 a.m. Port of Call 2
Student Union ballrooms
MTSU’s faculty and staff believe in our students and want to see them succeed inside and outside the classroom. During this session, representatives from Academic Affairs will explain simple, straightforward actions your student can take to be academically successful and briefly introduce support services available to all Blue Raiders, including academic advising, disability access, the food pantry, counseling services, free tutoring, and more.

11:35–11:45 a.m. Announcements and Updates for the Day

11:45 a.m.–12:45 p.m. Lunch on Your Own
Student Union food court offers several options such as Bento Sushi, Just Love Coffee, Panda Express, and Nashville Chicken and Waffles.

McCallie Dining Hall at the Keathley University Center offers an all-you-can eat service and is one of the locations that will accept the Freshman Meal Plan.

The Middle @ Corlew offers several options such as Chick-fil-A, Pizza Hut, and Subway.

12:45 p.m. Meet Your Student’s SOA
Location determined by SOA
Your SOA will pick a place to meet that is close to your student’s Meet Your Major session and then walk you and your student to the academic informational session.
1:00–1:30 p.m.  Meet Your Student’s College Advising Staff

During this session, your student’s college academic advising staff or dean for your student’s college will address information related to your student’s academic plan and classes.

<table>
<thead>
<tr>
<th>College</th>
<th>Location</th>
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<tbody>
<tr>
<td>Basic and Applied Sciences</td>
<td>Student Union Ballroom</td>
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<tr>
<td>Behavioral and Health Sciences</td>
<td>Academic Classroom Building</td>
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<tr>
<td>Business</td>
<td>Business and Aerospace Building, Rooms S126 and S128</td>
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<tr>
<td>Education</td>
<td>College of Education Building, Room 160</td>
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<tr>
<td>Liberal Arts</td>
<td>Freshman: Walker Library, Rooms 272 and 264A</td>
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<td>Transfer: Peck Hall, Room 207</td>
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<tr>
<td>Media and Entertainment</td>
<td>Business and Aerospace Building, Room S102</td>
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<tr>
<td>University College</td>
<td>Business and Aerospace Building, Room S274</td>
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The POAs will pick you up from the Academic meeting at 1:30 and guide you to your next session.

1:45–2:45 p.m.  Parent and guest meeting with MTSU administration

Student Union Building, ballrooms C, D, and E

We will share some of the questions parents ask most often about the student experience at MTSU. We will discuss some of the developmental milestones of the college years, as well as nuts and bolts issues like campus safety, student support resources, and next steps to prepare for the new semester. Time will be left at the end of the hour for any questions you may have that weren’t covered in the session or earlier in the day.

2:45–4:00 p.m.  Taking Care of Business (options)

Now it is time to take care of individual things necessary for a smooth transition in the fall. We have many things planned to give you and your student a glimpse into campus life and the resources and experiences available to your student. We encourage you to spend some time participating in some or all of these options:

- CUSTOMS Yard Party: Meet many departments and learn about resources and ways to connect on campus (at the Student Union Commons).
- Tour campus housing. A map for this self-guided tour is on page ???.
- Housing representatives will be in the lobby of Cummings Hall to answer questions about on-campus housing.
- Visit campus offices and take care of unfinished business.
- Make sure your student picks up their BlueID in the Student Services and Admissions Center.
- Join your student for optional walk-in Honors advising in Honors Building, Rooms 227, 228, 229

3:00–4:30 p.m.  Campus Interest Session Options

These 20-minute sessions allow you to get additional information about how these programs can assist and benefit you:

<table>
<thead>
<tr>
<th>Time</th>
<th>Program</th>
<th>Location</th>
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<tr>
<td>3:00 p.m.</td>
<td>MT Choral and Vocal Programs</td>
<td>SU 221</td>
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<td>Health Services Tour</td>
<td>Health, Wellness, and Recreation Center</td>
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<tr>
<td>3:30 p.m.</td>
<td>Aerospace Pro Pilot</td>
<td>BAS S102</td>
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<tr>
<td></td>
<td>MT Choral and Vocal Programs</td>
<td>SU 221</td>
</tr>
<tr>
<td>4:00 p.m.</td>
<td>Band of Blue</td>
<td>SU 210</td>
</tr>
<tr>
<td></td>
<td>Health Services Tour</td>
<td>Health, Wellness, and Recreation Center</td>
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</tbody>
</table>

We would like your feedback about your experience. Visit mtsu.edu/CUSTOMS and click on Parent Survey to complete a short survey and share your thoughts. We hope you have enjoyed your visit to MTSU and CUSTOMS. Have a safe trip home. We will see you and your student in the fall!