

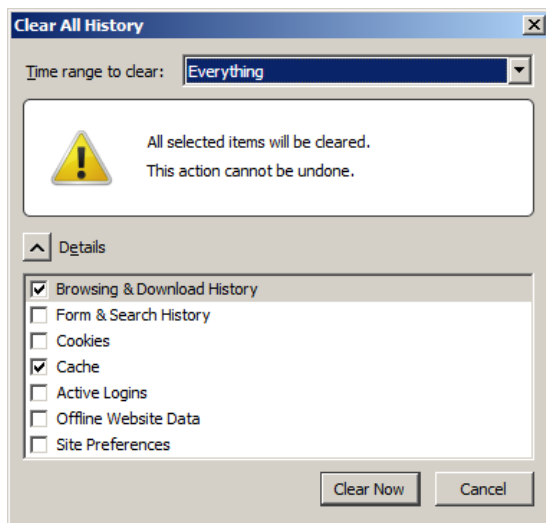
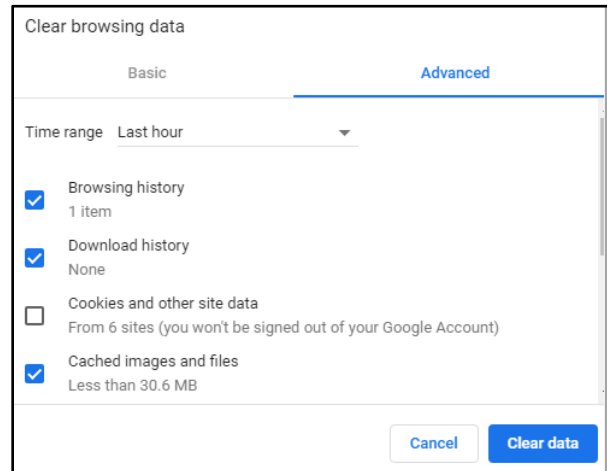
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How to clear the browser cache?

Chrome ---- >

Press Control-Shift-Delete

- Browsing Data
- Click "Cached images and files" and "Browsing History" and "Download History"
- Clear data



< ----Firefox:

Press Control-Shift-Delete

- Click "Cache" and "Browsing & Download History"
- Clear Now

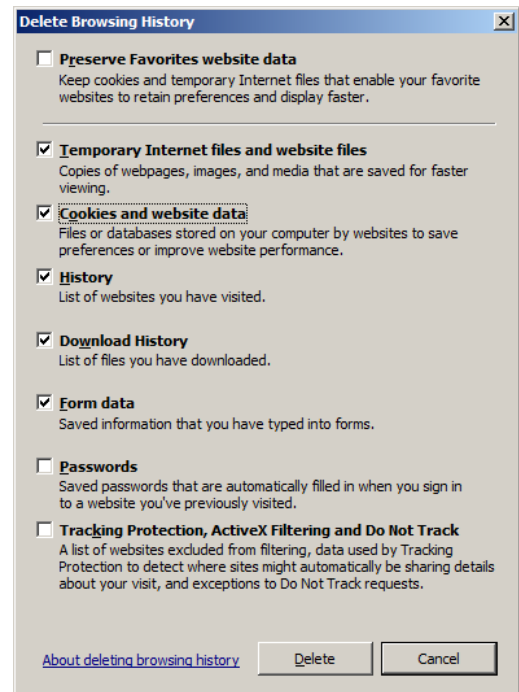
IE (Internet Explorer) --- >

Press Control-Shift-Delete

- Click Temporary Internet Files and website files
- Delete

Also click from Settings

- Internet Options
 - General tab
 - Browsing History section
 - Settings button
- Under - "Check for newer versions of stored pages" it should be set to "Every visit to the page" or "Automatically".

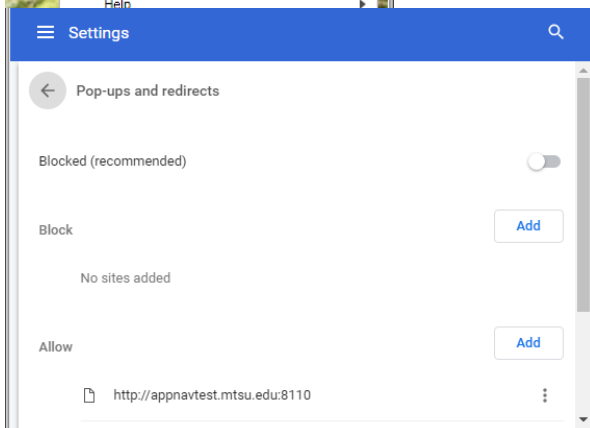
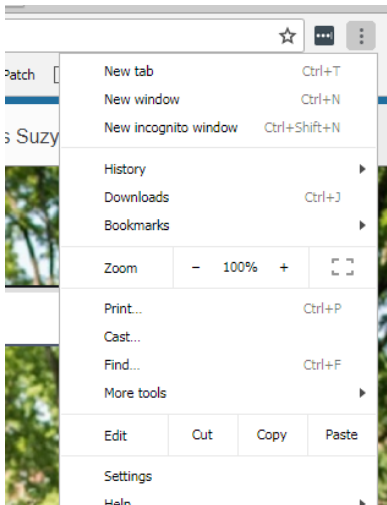
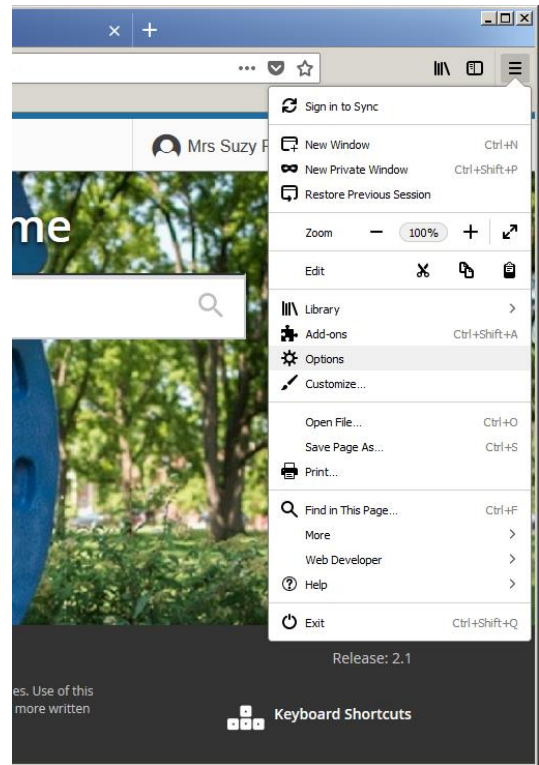


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How to change the popup blocker settings

Firefox - In Firefox, pop-up blocking is enabled by default.

- Select **Tools-->Options**. The Options window is displayed.
- Select **Privacy & Security**.
- Under Permissions, leave **Block pop-up windows** checked.
- Click on the **Exceptions...** button.
Add the site you want to allow pop-ups by typing in the URL in the box under 'Address of website:' (<http://appnavtest.mtsu.edu:8110> – for test; <http://appnavprod.mtsu.edu:8110> – for prod).
- Click **Allow**.
- Click **Save Changes**. The Allowed Sites window closes.
- Close the Options page



Google Chrome - In Google Chrome, pop-up blocking is enabled by default.

To disable the Google Chrome pop-up blocker:

- Click the Google **Chrome settings** to access browser settings
- Select **'Advanced'**
- Under **Privacy and security**, select .
- Click **Content settings**.
- Select **Pop-ups and redirects**
- Add the location of Banner PROD and Banner TEST if applicable to the Pop-up Blocker exception list (either the Distinguished Name or the IP address will work) in the **Add a new exception pattern** field. (<http://appnavtest.mtsu.edu:8110> – for test; <http://appnavprod.mtsu.edu:8110> – for prod).
- Make sure **Allow** is selected from the **Action** drop-down list.
- Press the Enter key.
- Close the **Content Settings** tab to exit the **Options** window. The task is complete.